

Quality Policy

Matrix Design Group, LLC

We are dedicated to providing innovative safety, training, and technology systems while maintaining the highest professional standards. Our commitment to individual accountability, compliance with IECEx, MSHA, and all applicable customer, statutory, and regulatory requirements ensures the consistent delivery of quality products and services.

Through the continual improvement of our Quality Management System and processes, we drive customer satisfaction and operational excellence. This policy provides a framework for establishing and reviewing quality objectives, supporting our strategic direction and long-term success.

President: Keith Hainer Director of Quality: Michael Spanner

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